



restaurant & bar

Group Booking Information & Terms & Conditions

Seating Requests

We will do our utmost to seat your group in your requested area, however we are unable to guarantee this unless you have booked a private dining room (minimum spends apply). We have a range of seating styles from traditional sunken dining, share tables to the sushi counter. Minimum spends apply to guarantee private function space.

Occasion

Please ensure you advise us if you are celebrating a special occasion, or if you have a post dining engagement to attend and thus have specific timings you would like us to adhere to.

Set Menus

For parties of 2-9 guests you may select from either our a la carte menu or one of our affordable and popular Banquet set menus. We welcome all parties to order a set menu for ease and speed of service, a deposit is required.

Saké **requires** all parties of **10+** more pre-select from one of our many Banquet (set) Menu selections, which you will find attached. The entire table must take the same banquet.

You are welcome to select additional favourite dishes from the a la carte menu to be added to your banquet service.

Please notify us of particular special requests prior to your party date, including children's meals and cakes (cake-age is payable at some BHG venues). Please note as we operate and prepare food in commercial kitchen we cannot guarantee against allergic reactions.

Deposits / Accounts

For groups of 10+ or more guests a **\$20.00 per person** holding deposit is required per person to confirm your booking.

- All bills must be settled in full upon conclusion of the reservation.
- The deposit will be deducted from your final food bill. (The deposit is the minimum that must be spent on the menu per person). Should an individual not show the deposit is charged as a no-show fee. A no-show fee cannot be used as any credit.
- Please note we do not split bills (one bill per table); however they do come fully itemised.
- Credit card or cash will be accepted for payment on the night (no cheques, Eftpos or EFT)

For 'special' dates/events you may be required to pay the entire menu/package price in advance (like a ticketed event)

Beverage Service options

As wine vintages are limited and to assist with the ease and speed of service for your group booking we request you pre-order your beverage selection. You are welcome to order a specific number of bottles of Saké and/or wine choice to be served to your table.

- Full table/bar service
- We are a fully licensed venue and therefore do not accept BYO
- Your beverage service can be completely pre-arranged
- Let us know what you would like to have served on arrival and we can have this ready for you, no waiting!

Service charge - A 10% service charge applies to food and beverage total for groups of 10+ (gratuity for the staff)

Children (Minors)

Saké Restaurant & Bar is family friendly! Please let us know if there are minors within your group. *We are a fully licensed venue operating in accordance with the principles of Responsible Service of Alcohol Laws, which are Law in NSW/QLD.*

- **Photo Proof of Age** Identification will be required for entry. Patrons may be asked to show legal proof of age at any time.
- Please note minors must be accompanied by a parent or legal guardian at all times and may not be seated at the bar.
- The parent or legal guardian is responsible for ensuring that no alcohol is consumed by / bought for the minor.
- We require minors to depart premises by 10.00pm (22:00).
- In accordance with liquor licensing law, the manager on duty is authorised to determine if a person is a responsible adult. All minors in attendance at BHG venues may be required to wear identification (i.e. Coloured wristbands or a t-shirt) to differentiate them within a group of people on licensed premises.

Cancellation Policy

If a booking is cancelled, the deposit will be issued as a gift voucher or can be used for an alternate booking date. Deposits are not refundable. Sake Restaurant & Bar will retain the deposit as the 'cancellation fee' if less than the below required hours notice is given.

02 January to 31 October	Minimum 48 hours (2) days cancellation notice (or deposit is lost).
01 November to 01 January	Minimum 72 hours (3) days cancellation notice (or deposit is lost).

Special Dates/Events - (NYE, Australia Day, Valentine's Day, Easter, Anzac Day, Mother's Day, Father's Day, Melbourne Cup, Christmas)
Minimum five (5) days cancellation notice or deposit (ticketed/ set menu/ package) price is lost.

Private Dining Rooms & Groups of 20+:

02 January to 31 October	Minimum 7 days (1 week) cancellation notice (or deposit is lost).
01 November to 01 January	Minimum 14 days (2weeks) cancellation notice (or deposit is lost).



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Responsible Service of Alcohol - BHG actively promotes a Responsible Service of Alcohol. House policy prohibits us from supplying alcohol to an intoxicated patron. Intoxicated persons will not be permitted to enter any BHG venue. Service of alcohol is at the discretion of the bar attendants, management and security. We reserve the right to refuse service and remove any person from any of the BHG premises if the relevant venue manager believes the person is intoxicated or is behaving in a violent, quarrelsome or disorderly manner or is smoking outside of designated areas.

BHG Management reserves the right to:

1. grant or refuse entry;
2. end the reservation at any time; and
3. extend the hours of the reservation.

By paying the deposit, you personally agree to be responsible for this reservation; including any costs associated with the deposit, consumption/cash bar that are incurred during the above reservation, in addition to any previously agreed beverage arrangements and/or to reach the minimum spend as stated if and as required. By paying the \$20.00 per person booking deposit, you understand, accept and agree to adhere to the policies, details and Terms & Conditions outlined in this document.